

2021-22 Senior Snow Removal PROGRAM INFORMATION

(Basic Snow Removal Service for Senior Citizens and Disabled Persons)

PROGRAM GUIDELINES:

ELIGIBILITY

- You must be age 65 or older with no other household member under the age of 65, or
- You are disabled with no other household member under the age of 65. A current letter from your doctor, on their letterhead, explaining your disability must be submitted with your application.

COST

- **There will be a charge of \$150 per senior household, for the service.** A check, payable to Village of Brooklyn Heights, or exact cash will be accepted. We cannot give change.
- There will be a discount for any senior that has been approved for the current year HEAP program. Proof of participation in the HEAP program must be submitted in the form of your current year acceptance letter and/or a copy of a current gas bill with the HEAP discount listed. The cost will be **\$60**. The discount will be applied once your HEAP acceptance letter is received.

IMPORTANT NOTES

- **The purpose of this program is to provide emergency entrance and exit. This program should be supplemental to a service you employ if you need your drive to be cleared at a certain time.**
- **There is no set time that the contractor will arrive. This is a basic snow plowing service. In severe weather conditions, plowing may be delayed.**
- Your street address must be clearly visible from the street.
- If a car is in your driveway while plowing occurs, this will limit the area which will be plowed and the contractor will not return.
- The driveways are plowed in an assigned order determined by the contractor.
- **If your sidewalk or the street is plowed by the Village after the subcontractor has plowed your drive, we cannot return.**
- If your drive has been cleared by someone else before the contractor has been there, the contractor will skip your house as it “appears to have been cleared”.
- If your drive is missed or there are any problems, please call the Community Service office - on the day of the occurrence. All calls should be made to 739-3702. Leave a message if we are out of the offices and all messages will be returned as soon as possible. Please do not call the sub-contractor or the Service Department.
- If any damage occurs please notify the Community Service Department immediately. Any damage to lawns and/or sprinkler systems, etc. must be reported to the Community Services Department no later than May 15, 2022. No reports will be honored after this date.
- Contractors shall mark driveway entrances and are responsible for the removal of the stakes at the conclusion of the snow plowing season.
- Neither the contractor nor the Village of Brooklyn Heights is responsible for potential surface scrapes on driveways.